



Characteristics of Passengers

Introduction

The CAA carries out surveys of passengers each year at a number of UK airports. The “continuous survey” has been carried out every year from 2000 at five airports - Gatwick, Heathrow, Luton, Manchester and Stansted. Between 1996 and 1999 it was carried out at three airports - Gatwick, Heathrow and Manchester. Roughly every other year, a “regional survey” is also carried out at about 5 or 6 regional airports. The regional airports chosen vary from survey to survey.

The surveys show passenger numbers broken down by international and domestic, business and leisure, reason for travel, socio-economic group, income, age, sex, family make-up, and country of residence.

Selected results are shown below, with kind permission from the CAA. The full survey results are available from the CAA online here <http://www.caa.co.uk/docs/81/2010CAAPaxSurveyReport.pdf> and are also available to order in a variety of formats. More detailed information on passenger characteristics other than that included in the report is available at a cost from the CAA. For further information contact David Young 020 7453 6282.

Contents: Profiles of Terminating Passengers at ‘Continuous 5’ of 2010 survey airports

UK/Foreign, International/Domestic, Business/Leisure.

Reason for Travel at the ‘Continuous 5’ of 2010 survey airports

Gatwick, Heathrow, Luton, Manchester, Stansted.

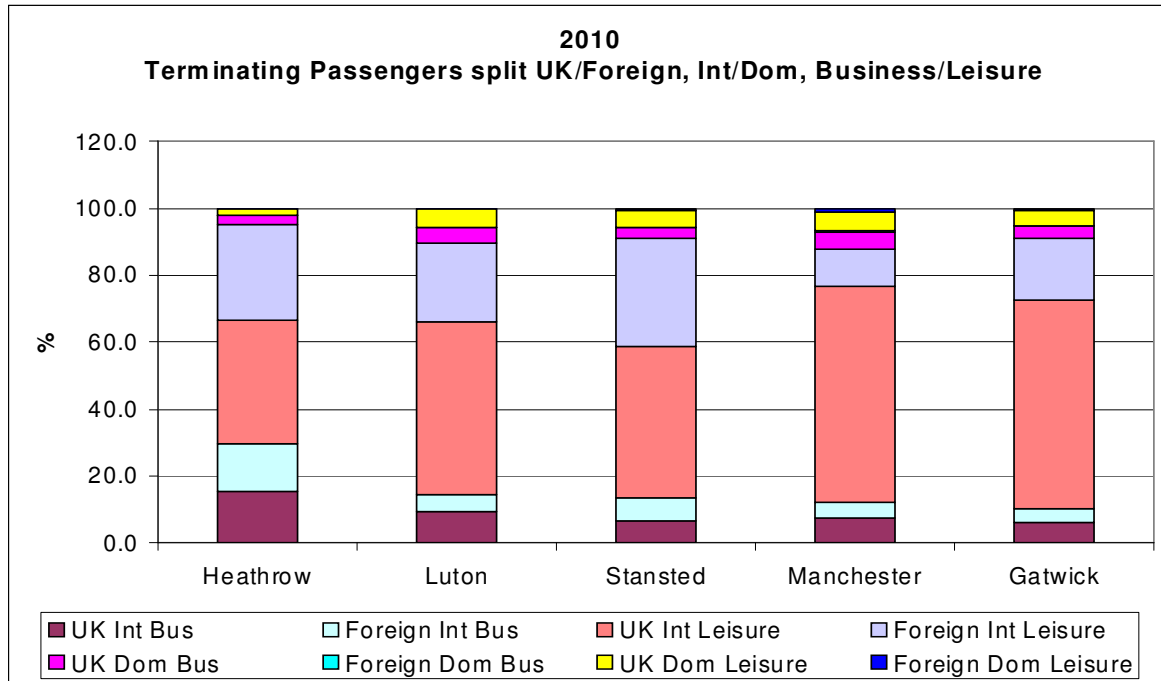
Socio-Economic Group of Terminating Passengers

Characteristics of Passengers

Profiles of Terminating Passengers at the 2010 survey airports.

Airport	International Business				International Leisure				Domestic Business				Domestic Leisure				Total	
	UK		Foreign		UK		Foreign		UK		Foreign		UK		Foreign			
	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%		
Heathrow	6,402	15.2	6,159	14.6	15,440	36.6	12,059	28.6	1,143	2.7	0,059	0.1	0,768	1.8	0,107	0.3	42,138	100
Luton	0,792	9.4	0,412	4.9	4,365	51.7	1,995	23.6	0,380	4.5	0,005	0.1	0,463	5.5	0,027	0.3	8,440	100
Stansted	1,132	6.5	1,185	6.9	7,824	45.2	5,647	32.6	0,531	3.1	0,026	0.1	0,854	4.9	0,099	0.6	17,298	100
Manchester	1,244	7.3	0,833	4.9	11,002	64.6	1,858	10.9	0,863	5.1	0,099	0.6	0,955	5.6	0,169	1.0	17,023	100
Gatwick	1,668	5.9	1,292	4.5	17,668	62.2	5,187	18.3	1,058	3.7	0,033	0.1	1,376	4.8	0,109	0.4	28,390	100
Total	11,238	9.9	9,881	8.7	56,299	49.7	26,746	23.6	3,975	3.5	0,222	0.2	4,416	3.9	0,511	0.5	113,289	100.0

Source: CAA surveys



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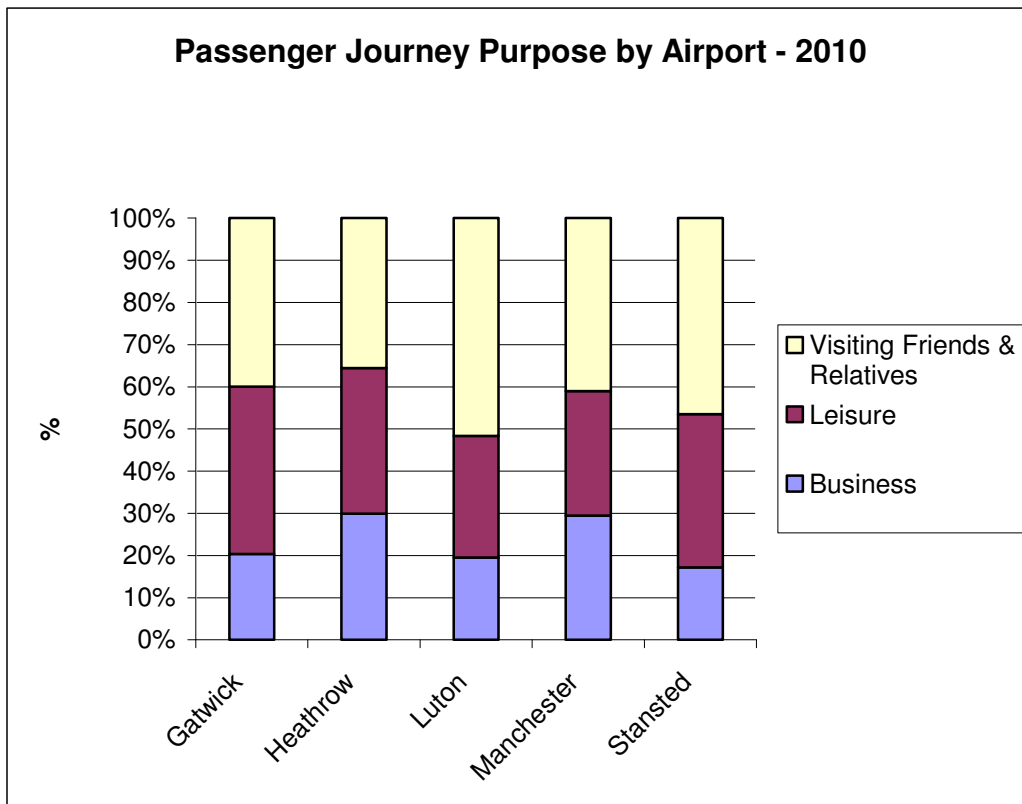
STANSTED

Journey purpose by route and country of residence at Stansted Airport in 2010.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
Business	%	%	%	%	000s	000s	000s	000s
Business	36.6	18.7	12.7	16.6	554	38	310	2,375
Total business	36.6	18.7	12.7	16.6	554.1	38.3	310.4	2375.1
Leisure								
Leisure	20.2	32.9	42.3	36.8	306	67	1,034	5,265
Visiting friends and relatives	43.2	48.4	45.0	46.6	654	99	1,100	6,668
Total leisure	63.4	81.3	87.3	83.4	960	167	2,134	11,933
Total	100	100	100	100	1,514	205	2,444	14,308
Total terminal passengers (000s)	1,514	205	2,444	14,308	1,514	205	2,444	14,308

Source: CAA surveys

VFR as a % of Leisure 68.1% 59.5% 51.5% 55.9% 68.1% 59.5% 51.5% 55.9%



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Socio-Economic Group of Terminating Passengers

From the 1999 regional and continuous surveys and the 2010 continuous survey.

Socio-economic Group	1999 Regional 000's	1999 Con 000's	1999 Total 000's	2007 Total 000's	2008 Total 000's	2009 Total 000's	2010 Total 000's	UK Population %
D/E	1,303	4,489	5,792	6,783	7,083	6,892	6,214	24
C2	2,725	7,520	10,245	12,175	12,366	11,520	11,191	21
C1	5,128	23,276	28,404	31,954	32,571	29,529	29,164	29
A/B	4,624	25,615	30,239	37,726	34,205	30,842	29,393	26
Total Terminating Passengers (000s)	13,781	60,900	74,681	88,638	86,225	78,783	75,961	100

Socio-economic Group	1999 %	2007 %	2008 %	2009 %	2010 %	UK Population %
D/E	7.76%	7.65%	8.21%	8.75%	8.18%	24
C2	13.72%	13.74%	14.34%	14.62%	14.73%	21
C1	38.03%	36.05%	37.77%	37.48%	38.39%	29
A/B	40.49%	42.56%	39.67%	39.15%	38.69%	26
	100.0%	100.0%	100.0%	100.0%	100.0%	100

Source: CAA surveys

