



## **Characteristics of Passengers**

### **Introduction**

The CAA carries out surveys of passengers each year at a number of UK airports. The “continuous survey” has been carried out every year from 2000 at five airports - Gatwick, Heathrow, Luton, Manchester and Stansted. Between 1996 and 1999 it was carried out at three airports - Gatwick, Heathrow and Manchester. Roughly every other year, a “regional survey” is also carried out at about 5 or 6 regional airports. The regional airports chosen vary from survey to survey.

The surveys show passenger numbers broken down by international and domestic, business and leisure, reason for travel, socio-economic group, income, age, sex, family make-up, and country of residence.

Selected results are shown below, with kind permission from the CAA. The full survey results are available from the CAA online here <http://www.caa.co.uk/default.aspx?catid=81&pagetype=90&pageid=7640> and are also available to order in a variety of formats. More detailed information on passenger characteristics other than that included in the report is available at a cost from the CAA. For further information contact David Young 020 7453 6282.

### **Contents: Profiles of Terminating Passengers at ‘Continuous 5’ of 2009 survey airports**

UK/Foreign, International/Domestic, Business/Leisure.

### **Reason for Travel at the ‘Continuous 5’ of 2000 survey airports**

Gatwick, Heathrow, Luton, Manchester, Stansted.

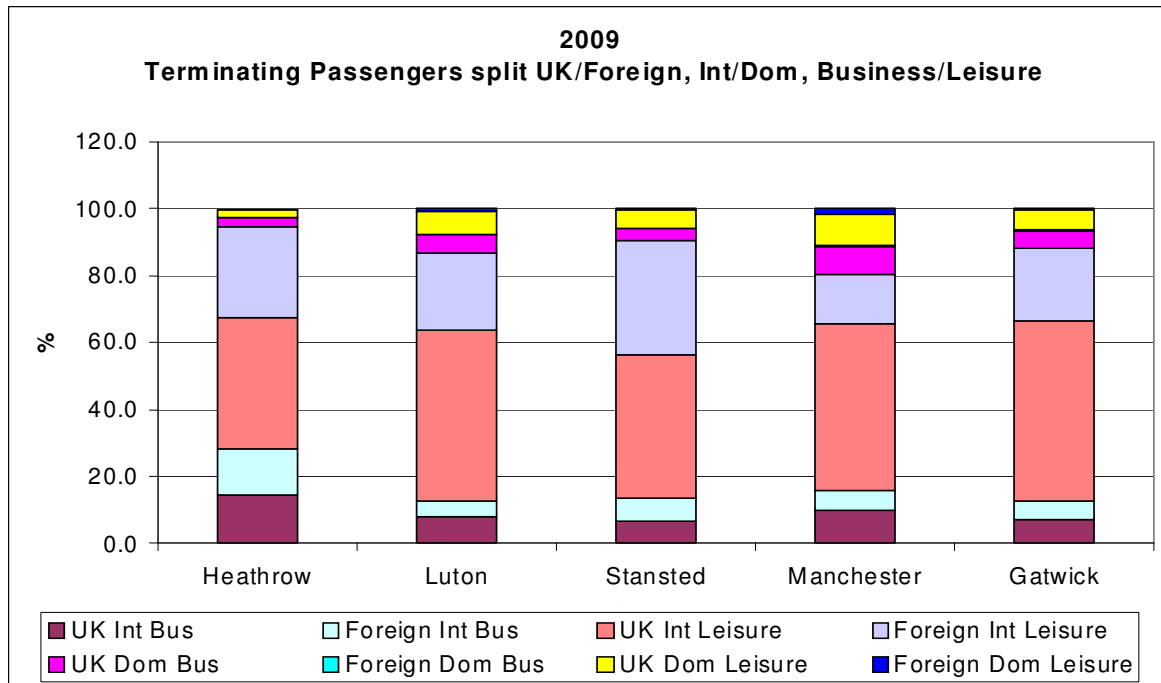
### **Socio-Economic Group of Terminating Passengers**

## Characteristics of Passengers

### Profiles of Terminating Passengers at the 2009 survey airports.

Airport	International Business				International Leisure				Domestic Business				Domestic Leisure				Total	
	UK		Foreign		UK		Foreign		UK		Foreign		UK		Foreign			
	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%		
Heathrow	5,976	14.6	5,694	13.9	15,951	39.0	11,005	26.9	1,159	2.8	0,063	0.2	0,894	2.2	0,114	0.3	40,856	100.0
Luton	0,672	8.0	0,414	4.9	4,296	50.9	1,931	22.9	0,465	5.5	0,018	0.2	0,590	7.0	0,051	0.6	8,438	100.0
Stansted	1,226	6.9	1,184	6.6	7,653	43.0	6,065	34.1	0,600	3.4	0,028	0.2	0,964	5.4	0,088	0.5	17,809	100.1
Manchester	1,208	9.9	0,746	6.1	6,047	49.5	1,823	14.9	0,983	8.0	0,100	0.8	1,112	9.1	0,209	1.7	12,228	100.0
Gatwick	1,693	7.3	1,259	5.5	12,324	53.5	5,060	21.9	1,176	5.1	0,063	0.3	1,404	6.1	0,075	0.3	23,055	100.0
<b>Total</b>	<b>10,775</b>	<b>10.5</b>	<b>9,297</b>	<b>9.1</b>	<b>46,271</b>	<b>45.2</b>	<b>25,884</b>	<b>25.3</b>	<b>4,383</b>	<b>4.3</b>	<b>0,272</b>	<b>0.3</b>	<b>4,964</b>	<b>4.8</b>	<b>0,537</b>	<b>0.5</b>	<b>102,386</b>	<b>100.0</b>

Source: CAA surveys





## Characteristics of Passengers

### LUTON

#### Journey purpose by route and country of residence at Luton Airport in 2009.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
<b>Business</b>								
Business	43.1	25.1	12.8	17.3	468	22	685	429
Total business	43.1	25.1	12.8	17.3	468	22	685	429
<b>Leisure</b>								
Leisure	17.2	27.5	45.5	28.3	187	24	2,434	702
Visiting friends and relatives	39.7	47.4	41.7	54.4	431	42	2,230	1,349
Total leisure	56.9	74.9	87.2	82.7	617	66	4,664	2,051
Total	100	100	100	100	1,085	88	5,349	2,480
Total terminal passengers (000s)	1,085	88	5,349	2,480	1,085	88	5,349	2,480

Source: CAA surveys

VFR as a % of Leisure                                      69.8%    63.3%    47.8%    65.8%                                      69.8%    63.3%    47.8%    65.8%

### MANCHESTER

#### Journey purpose by route and country of residence at Manchester Airport in 2009.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
<b>Business</b>								
Business	45.4	31.8	9.6	27.3	1,002	111	1,242	767
Total business	45.4	31.8	9.6	27.3	1002	111	1242	767
<b>Leisure</b>								
Leisure	26.8	22.4	74.3	26.1	592	78	9,616	733
Visiting friends and relatives	27.8	45.8	16.1	46.6	614	159	2,084	1,310
Total leisure	54.6	68.2	90.4	72.7	1,206	237	11,699	2,043
Total	100	100	100	100	2,208	348	12,942	2,810
Total terminal passengers (000s)	2,208	348	12,942	2,810	2,208	348	12,942	2,810

Source: CAA surveys

VFR as a % of Leisure                                      50.9%    67.2%    17.8%    64.1%                                      50.9%    67.2%    17.8%    64.1%



## Characteristics of Passengers

### Socio-Economic Group of Terminating Passengers

From the 1999 regional and continuous surveys and the 2009 continuous survey.

Socio-economic Group	1999 Regional 000's	1999 Con 000's	1999 Total 000's	2007 Total 000's	2008 Total 000's	2009 Total 000's	UK Population %
D/E	1,303	4,489	5,792	6,783	7,083	6,892	24
C2	2,725	7,520	10,245	12,175	12,366	11,520	21
C1	5,128	23,276	28,404	31,954	32,571	29,529	29
A/B	4,624	25,615	30,239	37,726	34,205	30,842	26
<b>Total Terminating Passengers (000s)</b>	<b>13,781</b>	<b>60,900</b>	<b>74,681</b>	<b>88,638</b>	<b>86,225</b>	<b>78,782</b>	<b>100</b>

Socio-economic Group	1999 %	2007 %	2008 %	2009 %	UK Population %
D/E	7.76%	7.65%	8.21%	8.75%	24
C2	13.72%	13.74%	14.34%	14.62%	21
C1	38.03%	36.05%	37.77%	37.48%	29
A/B	40.49%	42.56%	39.67%	39.15%	26
	100.0%	100.0%	100.0%	100.0%	100

Source: CAA surveys

