



Characteristics of Passengers

Introduction

The CAA carries out surveys of passengers each year at a number of UK airports. The “continuous survey” has been carried out every year from 2000 at five airports - Gatwick, Heathrow, Luton, Manchester and Stansted. Between 1996 and 1999 it was carried out at three airports - Gatwick, Heathrow and Manchester. Roughly every other year, a “regional survey” is also carried out at about 5 or 6 regional airports. The regional airports chosen vary from survey to survey.

The surveys show passenger numbers broken down by international and domestic, business and leisure, reason for travel, socio-economic group, income, age, sex, family make-up, and country of residence.

Selected results are shown below, with kind permission from the CAA. The full survey results are available from the CAA online here <http://www.caa.co.uk/default.aspx?catid=81&pagetype=90&pageid=7640> and are also available to order in a variety of formats. More detailed information on passenger characteristics other than that included in the report is available at a cost from the CAA. For further information contact David Young 020 7453 6282.

Contents: Profiles of Terminating Passengers at ‘Continuous 5’ of 2008 survey airports

UK/Foreign, International/Domestic, Business/Leisure.

Reason for Travel at the ‘Continuous 5’ of 2008 survey airports

Gatwick, Heathrow, Luton, Manchester, Stansted.

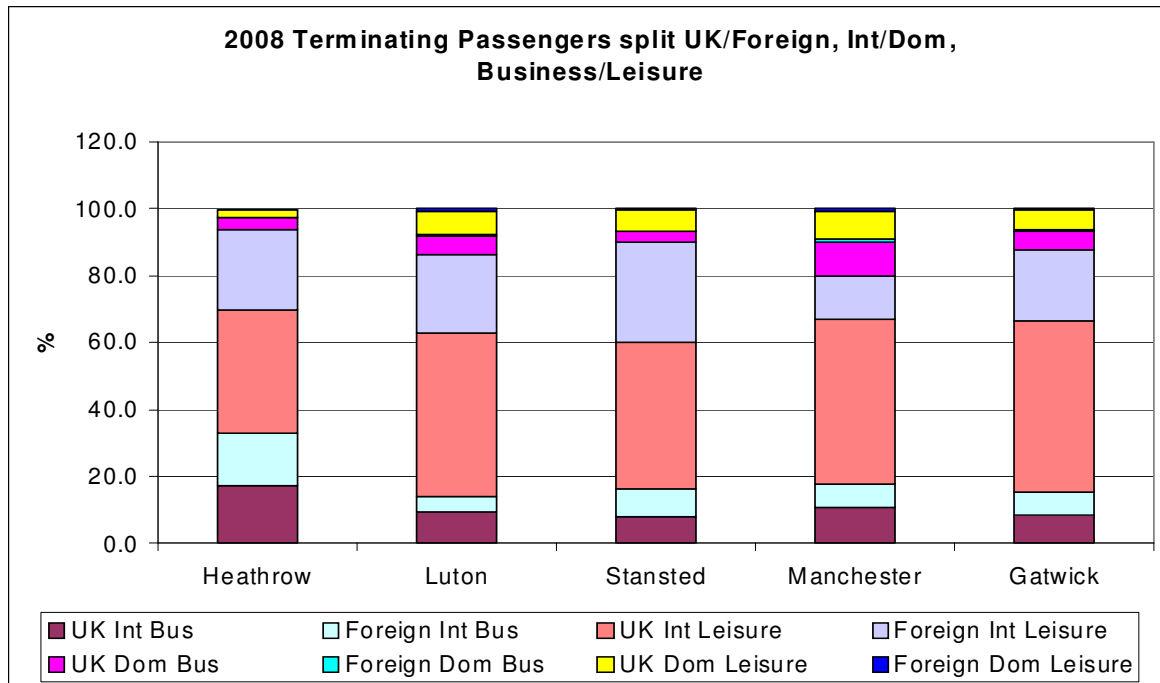
Socio-Economic Group of Terminating Passengers

Characteristics of Passengers

Profiles of Terminating Passengers at the 2008 survey airports.

Airport	International Business				International Leisure				Domestic Business				Domestic Leisure				Total	
	UK		Foreign		UK		Foreign		UK		Foreign		UK		Foreign			
	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%		
Heathrow	7,540	17.4	6,803	15.7	15,875	36.7	10,234	23.7	1,664	3.8	0,079	0.2	0,942	2.2	0,085	0.2	43,222	100.0
Luton	0,861	9.3	0,454	4.9	4,497	48.5	2,206	23.8	0,503	5.4	0,014	0.2	0,667	7.2	0,064	0.7	9,266	100.0
Stansted	1,605	8.1	1,587	8.1	8,602	43.7	5,892	29.9	0,636	3.2	0,038	0.2	1,235	6.3	0,110	0.6	19,705	100.1
Manchester	1,412	10.7	0,941	7.1	6,531	49.3	1,694	12.8	1,332	10.1	0,131	1.0	1,079	8.1	0,128	1.0	13,248	100.0
Gatwick	1,965	8.6	1,541	6.7	11,751	51.2	4,869	21.2	1,238	5.4	0,090	0.4	1,384	6.0	0,113	0.5	22,951	100.0
Total	13,383	12.3	11,326	10.4	47,256	43.6	24,895	23.0	5,373	5.0	0,352	0.3	5,307	4.9	0,500	0.5	108,392	100.0

Source: CAA surveys



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Reason for Travel Terminating Passengers at the 2008 survey airports.

GATWICK

Journey purpose by route and country of residence at Gatwick Airport in 2008.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	40.3	36.7	9.9	24.3	1,361	143	2,145	1,945
Total business	40.3	36.7	9.9	24.3	1,361	143	2,145	1,945
Leisure								
Leisure	26.5	24.6	69.0	32.1	895	96	14,947	2,570
Visiting friends and relatives	33.2	38.7	21.0	43.6	1,121	151	4,549	3,491
Total leisure	59.7	63.3	90.0	75.7	2,015	246	19,496	6,061
Total	100	100	100	100	3,376	389	21,640	8,006
Total terminal passengers (000s)	3,376	389	21,662	8,006	3,376	389	21,640	8,006

Source: CAA surveys

VFR as a % of Leisure 55.6% 61.1% 23.3% 57.6% 55.6% 61.1% 23.3% 57.6%

HEATHROW

Journey purpose by route and country of residence at Heathrow Airport in 2008.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	52.0	36.5	32.4	33.3	2,158	516	8,218	11,958
Total business	52.0	36.5	32.4	33.3	2,158	516	8,218	11,958
Leisure								
Leisure	22.2	27.9	32.3	32.2	921	394	8,193	11,563
Visiting friends and relatives	25.9	35.6	35.3	34.5	1,075	503	8,954	12,389
Total leisure	48.1	63.5	67.6	66.7	1,996	897	17,147	23,953
Total	100	100	100	100	4,154	1,413	25,365	35,911
Total terminal passengers (000s)	4,150	1,413	25,365	35,911	4,154	1,413	25,365	35,911

Source: CAA surveys

VFR as a % of Leisure 53.8% 56.1% 52.2% 51.7% 53.8% 56.1% 52.2% 51.7%

Characteristics of Passengers

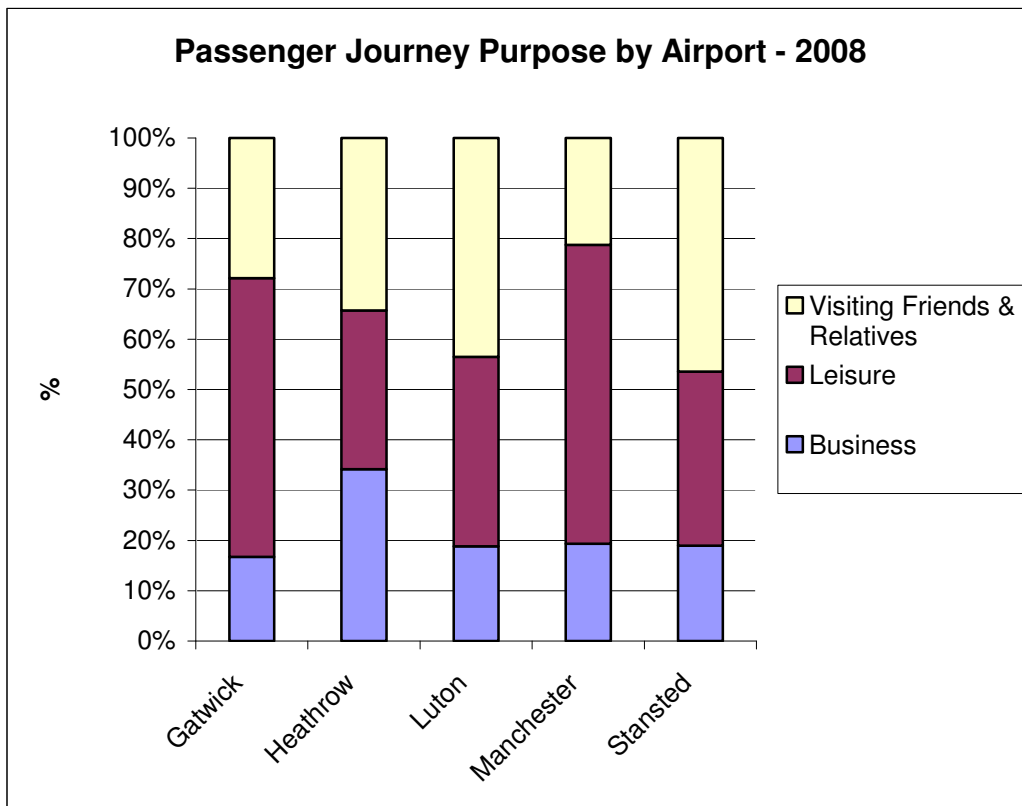
STANSTED

Journey purpose by route and country of residence at Stansted Airport in 2008.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000s	000s	000s	000s
Business								
Business	33.0	23.4	14.8	20.8	684	61	1,648	1,822
Total business	33.0	23.4	14.8	20.8	684.4	61.1	1648.4	1822.1
Leisure								
Leisure	18.9	23.4	40.8	30.9	392	61	4,544	2,707
Visiting friends and relatives	48.1	53.3	44.5	48.3	998	139	4,956	4,231
Total leisure	67.0	76.7	85.3	79.2	1,390	200	9,501	6,938
Total	100	100	100	100	2,074	261	11,149	8,760
Total terminal passengers (000s)	2,074	261	11,138	8,760	2,074	261	11,149	8,760

Source: CAA surveys

VFR as a % of Leisure 71.8% 69.5% 52.2% 61.0% 71.8% 69.5% 52.2% 61.0%



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Socio-Economic Group of Terminating Passengers

From the 1999 regional and continuous surveys and the 2008 continuous survey.

Socio-economic Group	1999 Regional 000's	1999 Con 000's	1999 Total 000's	2004 Total 000's	2007 Total 000's	2008 Total 000's	UK Population %
D/E	1,303	4,489	5,792	5246	6,783	7,083	24
C2	2,725	7,520	10,245	10705	12,175	12,366	21
C1	5,128	23,276	28,404	30678	31,954	32,571	29
A/B	4,624	25,615	30,239	36157	37,726	34,205	26
Total Terminating Passengers (000s)	13,781	60,900	74,681	82,786	88,638	86,225	100

Socio-economic Group	1999 %	2004 %	2007 %	2008 %	UK Population %
D/E	7.76%	6.34%	7.65%	8.21%	24
C2	13.72%	12.93%	13.74%	14.34%	21
C1	38.03%	37.06%	36.05%	37.78%	29
A/B	40.49%	43.68%	42.56%	39.67%	26
	100.0%	100.0%	100.0%	100.0%	100

Source: CAA surveys

