



Characteristics of Passengers

Introduction

The CAA carries out surveys of passengers each year at a number of UK airports. The “continuous survey” has been carried out every year from 2000 at five airports - Gatwick, Heathrow, Luton, Manchester and Stansted. Between 1996 and 1999 it was carried out at three airports - Gatwick, Heathrow and Manchester. Roughly every other year, a “regional survey” is also carried out at about 5 or 6 regional airports. The regional airports chosen vary from survey to survey.

The surveys show passenger numbers broken down by international and domestic, business and leisure, reason for travel, socio-economic group, income, mode of surface transport, age, sex, family make-up, household make-up and country of residence. There is also some information about the final destination on major gateway routes, movements between UK planning regions and airports, and propensity to fly. In some cases, historic information is also given.

Selected results are shown below, with kind permission from the CAA. The full survey results are available from the CAA online here <http://www.caa.co.uk/default.aspx?catid=81&pagetype=90&pageid=7640> and are also available to order in a variety of formats. For further information contact David Young 020 7453 6282.

Contents: Profiles of Terminating Passengers at ‘Continuous 5’ of 2007 survey airports

UK/Foreign, International/Domestic, Business/Leisure.

Reason for Travel at the ‘Continuous 5’ of 2007 survey airports

Gatwick, Heathrow, Luton, Manchester, Stansted.

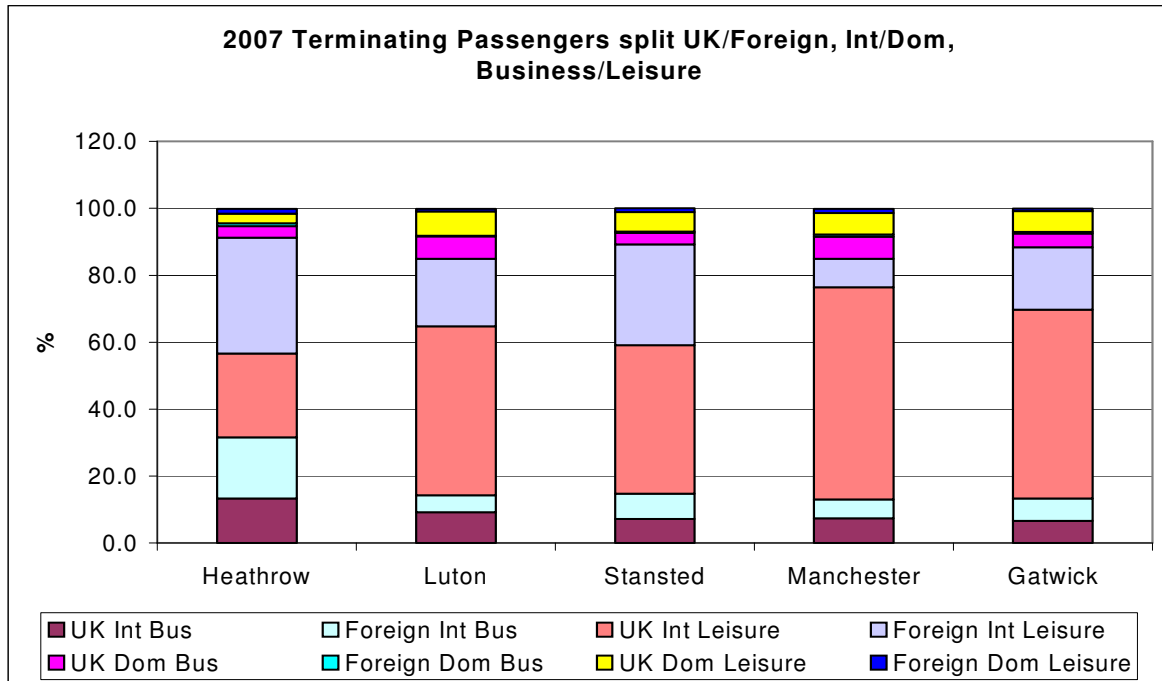
Socio-Economic Group of Terminating Passengers

Characteristics of Passengers

Profiles of Terminating Passengers at the 2007 survey airports.

Airport	International Business				International Leisure				Domestic Business				Domestic Leisure				Total	
	UK		Foreign		UK		Foreign		UK		Foreign		UK		Foreign			
	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%	000's	%
Heathrow	8,900	13.3	12,249	18.3	16,811	25.1	23,172	34.6	2,293	3.4	0,506	0.8	1,926	2.9	1,024	1.5	66,881	100.0
Luton	0,892	9.2	0,498	5.1	4,897	50.5	1,950	20.1	0,651	6.7	0,019	0.2	0,713	7.3	0,076	0.8	9,696	99.9
Stansted	1,706	7.2	1,761	7.5	10,501	44.4	7,116	30.1	0,830	3.5	0,097	0.4	1,366	5.8	0,258	1.1	23,635	100.0
Manchester	1,603	7.4	1,207	5.6	13,682	63.4	1,844	8.5	1,429	6.6	0,157	0.7	1,386	6.4	0,275	1.3	21,583	100.0
Gatwick	2,292	6.6	2,317	6.7	19,499	56.4	6,447	18.7	1,432	4.1	0,172	0.5	2,141	6.2	0,247	0.7	34,547	100.0
Total	15,393	9.8	18,032	11.5	65,390	41.8	40,529	25.9	6,635	4.2	0,951	0.6	7,532	4.8	1,880	1.2	156,342	100.0

Source: CAA surveys



Characteristics of Passengers

Reason for Travel Terminating Passengers at the 2007 survey airports.

GATWICK

Journey purpose by route and country of residence at Gatwick Airport in 2007.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	2.6	4.8	0.9	2.3	72	7	186	160
Attending Internal Company Business	17.2	18.0	3.5	9.4	476	25	724	653
Meetings with Customers	15.2	9.0	3.8	8.7	420	13	786	605
Conference/Congress	1.8	0.7	1.2	1.9	50	1	248	132
Trade Fair/Exhibition	0.9	1.0	0.4	0.9	25	1	83	63
Armed Services	0.8	0.4	0.1	0.4	22	1	21	28
Airline Staff (Positioning)	0.7	0.0	0.1	0.1	19	0	21	7
Contract Home Leave	0.6	0.6	0.0	0.6	17	1	0	42
Overseas Employment < 12 months	0.1	4.5	0.3	1.1	3	6	62	76
Overseas Employment >= 12 months	0.1	1.4	0.1	0.5	3	2	21	35
Studies - formal	0.0	0.4	0.0	0.3	0	1	0	21
Studies paid by employer - other	0.2	0.0	0.1	0.3	6	0	21	21
Au pair	0.0	0.5	0.0	0.0	0	1	0	0
Total business	40.1	41.1	10.5	26.4	1,112	57	2,173	1,842
Leisure								
Cultural/sports	0.3	0.0	0.3	0.6	8	0	62	42
Connect To/From Holiday	4.5	1.1	0.0	0.4	124	2	0	28
Holiday fare paid separately	15.8	17.3	24.9	20.5	437	24	5,153	1,425
Holiday fare paid separately - Ski	0.1	0.0	0.5	0.0	3	0	103	0
Holiday IT package - Cruise	0.9	0.0	1.6	0.7	25	0	331	49
Holiday IT/Package - Hotel	3.7	0.6	30.4	4.5	102	1	6,291	313
Holiday IT/Package - Hotel - Ski	0.1	0.0	2.3	0.1	3	0	476	7
Holiday IT/Package - Self Catering	0.1	0.0	6.5	0.3	3	0	1,345	21
Holiday IT/Package - S/Catering - Ski	0.0	0.0	0.3	0.1	0	0	62	7
Migration	0.0	0.0	0.3	0.1	0	0	62	7
Studies private/grants - formal	0.7	0.0	0.3	1.3	19	0	62	90
Studies private/grants - other	0.0	0.8	0.1	0.8	0	1	21	56
Unaccompanied school children	0.0	0.2	0.0	0.0	0	0	0	0
Visiting friends and relatives	31.8	37.4	21.7	43.7	879	52	4,491	3,037
Other	1.8	1.5	0.2	0.6	50	2	41	42
Total leisure	59.9	58.9	89.5	73.6	1,656	82	18,522	5,115
Total	100	100	100	100	2,768	139	20,695	6,957
Total terminal passengers (000s)	2,765	139	20,695	6,950	2,768	139	20,695	6,957

Characteristics of Passengers

HEATHROW

Journey purpose by route and country of residence at Heathrow Airport in 2007.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	5.9	6.1	3.7	4.3	157	12	884	743
Attending Internal Company Business	23.2	10.1	12.8	11.4	617	20	3,058	1,969
Meetings with Customers	17.6	7.0	11.6	9.1	468	14	2,771	1,572
Conference/Congress	4.0	3.2	3.4	4.3	106	6	812	743
Trade Fair/Exhibition	0.7	0.1	0.8	1.0	19	0	191	173
Armed Services	0.5	0.3	0.5	0.4	13	1	119	69
Airline Staff (Positioning)	0.7	0.2	0.3	0.4	19	0	72	69
Contract Home Leave	0.8	3.3	0.3	1.4	21	7	72	242
Overseas Employment < 12 months	0.3	0.7	0.8	1.1	8	1	191	190
Overseas Employment >= 12 months	0.0	0.6	0.4	0.4	0	1	96	69
Studies - formal	0.1	1.0	0.1	0.2	3	2	24	35
Studies paid by employer - other	0.3	0.5	0.1	0.4	8	1	24	69
Au pair	0.0	0.0	0.0	0.0	0	0	0	5
Total business	54.1	33.1	34.8	34.4	1,439	66	8,313	5,947
Leisure								
Cultural/sports	0.6	3.0	0.4	0.6	16	6	96	104
Connect to/from IT Holiday	0.9	0.1	0.0	0.1	24	0	0	17
Holiday fare paid separately	11.6	15.4	16.9	17.4	308	31	4,037	3,006
Holiday fare paid separately - Ski	0.1	0.0	0.5	0.1	3	0	119	17
Holiday IT package - Cruise	1.5	0.0	1.1	0.7	40	0	263	121
Holiday IT/Package - Hotel	6.2	9.0	10.9	8.8	165	18	2,604	1,520
Holiday IT/Package - Hotel - Ski	0.0	0.0	0.3	0.0	0	0	72	0
Holiday IT/Package - Self Catering	0.0	0.0	0.1	0.1	0	0	24	17
Holiday IT/Package - S/Catering - Ski	0.0	0.0	0.0	0.0	0	0	6	1
Migration	0.0	0.5	0.6	0.3	0	1	143	52
Studies private/grants - formal	0.5	4.6	1.4	1.7	13	9	334	294
Studies private/grants - other	0.1	0.7	0.2	1.3	3	1	48	225
Unaccompanied school children	0.0	0.0	0.1	0.0	0	0	24	1
Visiting friends and relatives	23.6	33.4	32.4	33.5	628	67	7,740	5,787
Other	0.5	0.2	0.4	0.6	13	0	96	104
Total leisure	45.6	66.9	65.3	65.2	1,213	134	15,605	11,265
Total	100	100	100	100	2,651	200	23,918	17,212
Total terminal passengers (000s)	2,659	200	23,888	17,274	2,651	200	23,918	17,212

Characteristics of Passengers

LUTON

Journey purpose by route and country of residence at Luton Airport in 2007.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	3.6	5.1	1.7	2.1	47	3	97	48
Attending Internal Company Business	19.6	3.3	5.3	6.5	257	2	302	148
Meetings with Customers	17.0	5.7	5.8	5.7	223	4	330	130
Conference/Congress	4.2	3.8	1.6	1.7	55	3	91	39
Trade Fair/Exhibition	1.5	0.2	0.5	1.4	20	0	28	32
Armed Services	0.4	0.5	0.1	0.3	5	0	6	7
Airline Staff (Positioning)	0.3	0.0	0.0	0.1	4	0	0	2
Contract Home Leave	0.6	0.1	0.0	0.7	8	0	0	16
Overseas Employment < 12 months	0.2	0.5	0.2	1.6	3	0	11	36
Overseas Employment >= 12 months	0.0	0.0	0.0	0.1	0	0	0	2
Studies - formal	0.1	0.8	0.0	0.0	1	1	0	0
Studies paid by employer - other	0.3	0.0	0.0	0.1	4	0	0	2
Au pair	0.0	0.0	0.0	0.0	0	0	0	0
Total business	47.8	20.0	15.2	20.3	627	13	865	461
Leisure								
Cultural/sports	1.0	2.2	1.0	0.2	13	1	57	5
Connect To/From IT Holiday	0.0	0.0	0.0	0.0	0	0	0	0
Holiday fare paid separately	10.6	32.7	32.9	19.4	139	22	1,872	441
Holiday fare paid separately - Ski	0.0	0.0	1.0	0.0	0	0	57	0
Holiday IT package - Cruise	0.0	0.0	0.4	0.0	0	0	23	0
Holiday IT/Package - Hotel	0.5	0.0	9.0	0.3	7	0	512	7
Holiday IT/Package - Hotel - Ski	0.0	0.0	0.0	0.0	0	0	0	0
Holiday IT/Package - Self Catering	0.0	0.0	2.2	0.1	0	0	125	2
Holiday IT/Package - S/Catering - Ski	0.0	0.0	0.0	0.0	0	0	0	0
Migration	0.0	0.4	0.5	0.2	0	0	28	5
Studies private/grants - formal	0.2	1.4	0.4	0.6	3	1	23	14
Studies private/grants - other	0.1	2.1	0.0	0.5	1	1	0	11
Unaccompanied school children	0.0	0.0	0.0	0.0	0	0	1	0
Visiting friends and relatives	39.8	41.2	36.9	57.9	522	27	2,100	1,316
Other	0.0	0.2	0.4	0.4	0	0	23	9
Total leisure	52.2	80.2	84.7	79.6	684.3	52.9	4821.1	1809.3
Total	100	100	100	100	1,311	66	5,686	2,271
Total terminal passengers (000s)	1,312	66	5,691	2,273	1,311	66	5,686	2,271

Characteristics of Passengers

MANCHESTER

Journey purpose by route and country of residence at Manchester Airport in 2007.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000's	000's	000's	000's
Business								
Business	3.5	2.9	0.8	2.9	93	9	121	82
Attending Internal Company Business	25.9	13.9	4.5	18.3	688	44	681	518
Meetings with Customers	16.4	11.3	3.4	13.2	436	36	514	373
Conference/Congress	2.6	3.6	0.9	1.8	69	11	136	51
Trade Fair/Exhibition	0.4	0.5	0.2	0.5	11	2	30	14
Armed Services	0.2	0.0	0.1	0.3	5	0	15	8
Airline Staff (Positioning)	0.9	0.7	0.0	0.2	24	2	0	6
Contract Home Leave	0.1	0.8	0.0	0.4	3	3	0	11
Overseas Employment < 12 months	0.4	2.1	0.3	1.0	11	7	45	28
Overseas Employment >= 12 months	0.1	0.3	0.1	0.2	3	1	15	6
Studies - formal	0.2	0.2	0.1	0.4	5	1	15	11
Studies paid by employer - other	0.1	0.0	0.0	0.2	3	0	0	6
Au pair	0.0	0.0	0.0	0.1	0	0	0	3
Total business	50.8	36.3	10.4	39.5	1349.8	115.4	1573.2	1117.1
Leisure								
Cultural/sports	0.4	0.7	0.3	0.9	11	2	45	25
Connect To/From IT Holiday	2.0	0.1	0.1	0.3	53	0	15	8
Holiday fare paid separately	14.1	7.2	22.9	9.7	375	23	3,463	274
Holiday fare paid separately - Ski	0.0	0.0	0.4	0.0	0	0	60	0
Holiday IT package - Cruise	1.6	0.0	1.2	0.0	43	0	181	0
Holiday IT/Package - Hotel	5.0	0.2	35.8	2.3	133	1	5,414	65
Holiday IT/Package - Hotel - Ski	0.0	0.0	1.0	0.0	0	0	151	0
Holiday IT/Package - Self Catering	0.1	0.0	11.5	0.2	3	0	1,739	6
Holiday IT/Package - S/Catering - Ski	0.0	0.0	0.2	0.0	0	0	30	1
Migration	0.3	0.1	0.3	0.1	8	0	45	3
Studies private/grants - formal	0.3	4.2	0.2	0.8	8	13	30	23
Studies private/grants - other	0.1	0.1	0.0	0.4	3	0	0	11
Unaccompanied school children	0.0	0.0	0.0	0.0	0	0	0	0
Visiting friends and relatives	24.8	51.0	15.4	45.5	659	162	2,329	1,287
Other	0.4	0.0	0.1	0.2	11	0	15	6
Total leisure	49.1	63.6	89.4	60.4	1304.9	202.2	13521.3	1709.0
Total	100	100	100	100	2,655	318	15,094	2,826
Total terminal passengers (000s)	2,657	318	15,124	2,828	2,655	318	15,094	2,826

Characteristics of Passengers

STANSTED

Journey purpose by route and country of residence at Stansted Airport in 2007.

Journey Purpose	Domestic		International		Domestic		International	
	UK	Foreign	UK	Foreign	UK	Foreign	UK	Foreign
	%	%	%	%	000s	000s	000s	000s
Business								
Business	6.0	3.8	2.0	3.7	119	7	237	282
Attending Internal Company Business	12.9	3.3	4.0	5.2	255	6	474	397
Meetings with Customers	13.7	11.8	5.1	6.5	271	23	604	496
Conference/Congress	2.8	5.8	1.3	1.8	55	11	154	137
Trade Fair/Exhibition	0.7	0.0	0.6	1.0	14	0	71	76
Armed Services	0.6	0.2	0.2	0.2	12	0	24	15
Airline Staff (Positioning)	0.3	1.0	0.1	0.2	6	2	12	15
Contract Home Leave	0.3	0.3	0.2	0.1	6	1	24	8
Overseas Employment < 12 months	0.0	0.6	0.3	0.4	0	1	36	31
Overseas Employment >= 12 months	0.0	0.2	0.0	0.1	0	0	0	8
Studies - formal	0.1	0.1	0.1	0.3	2	0	12	23
Studies paid by employer - other	0.4	0.1	0.1	0.3	8	0	12	23
Au pair	0.0	0.0	0.0	0.1	0	0	0	8
Total business	37.8	27.2	14.0	19.9	748.1	52.0	1657.3	1517.4
Leisure								
Cultural/sports	0.6	0.3	0.6	0.5	12	1	71	38
Connect To/From IT Holiday	0.1	0.0	0.0	0.2	2	0	0	15
Holiday fare paid separately	14.6	20.2	31.6	26.7	289	39	3,741	2,036
Holiday fare paid separately - Ski	0.1	0.0	0.9	0.1	3	0	107	8
Holiday IT package - Cruise	0.0	0.0	0.3	0.0	0	0	36	0
Holiday IT/Package - Hotel	1.4	0.0	5.7	0.8	28	0	675	61
Holiday IT/Package - Hotel - Ski	0.0	0.0	0.4	0.0	1	0	47	0
Holiday IT/Package - Self Catering	0.0	0.0	1.4	0.0	1	0	166	0
Holiday IT/Package - S/Catering - Ski	0.0	0.0	0.1	0.0	0	0	12	0
Migration	0.0	0.0	0.3	0.1	0	0	36	8
Studies private/grants - formal	0.5	1.6	0.8	1.6	10	3	95	122
Studies private/grants - other	0.0	0.4	0.2	0.5	0	1	24	38
Unaccompanied school children	0.0	0.0	0.0	0.0	0	0	0	0
Visiting friends and relatives	44.6	50.3	43.4	49.3	883	96	5,138	3,759
Other	0.3	0.0	0.3	0.3	6	0	36	23
Total leisure	62.2	72.8	86.0	80.2	1233.4	139.0	10180.7	6107.6
Total	100	100	100	100	1,981	191	11,838	7,625
Total terminal passengers (000s)	1,979	191	11,838	7,625	1,981	191	11,838	7,625

Characteristics of Passengers

Socio-Economic Group of Terminating Passengers

From the 1999 regional and continuous surveys and the 2007 continuous survey.

Socio-economic Group	1999 Regional 000's	1999 Con 000's	1999 Total 000's	2004 Total 000's	2007 Total 000's	UK Population %
D/E	1,303	4,489	5,792	5246	6,783	24
C2	2,725	7,520	10,245	10705	12,175	21
C1	5,128	23,276	28,404	30678	31,954	29
A/B	4,624	25,615	30,239	36157	37,726	26
Total Terminating Passengers (000s)	13,781	60,900	74,681	82,786	88,637	100

Socio-economic Group	1999 %	2004 %	2007 %	UK Population %
D/E	7.76%	6.34%	7.65%	24
C2	13.72%	12.93%	13.74%	21
C1	38.03%	37.06%	36.05%	29
A/B	40.49%	43.68%	42.56%	26
	100.0%	100.0%	100.0%	100

Source: CAA surveys

